

A decorative graphic on the left side of the slide, consisting of white and light blue lines that resemble a circuit board or a stylized tree. The lines are vertical and horizontal, with small circles at the ends, creating a complex, branching pattern.

IRAS

BASIC UNDERSTANDING OF THE IRAS SYSTEM OPERATION IN FORT PORTAL CITY (2024).

THE INTEGRATED REVENUE ADMINISTRATION SYSTEM

- The Integrated Revenue Administration System (IRAS) is an online and mobile application platform to enable **cities** collect **revenue** through registration, assessment, billing, payment awareness raising for taxpayers, and connecting residents to local governments.

HOW ITS BEING USED IN THE CITY

- Registration of new tax payers.
- Assessment and billing of tax payers.
- Communication channel to tax payers.
- Storage of revenue registers.
- Updating and manager tax
- payers data.

BENEFITS OF USING THE IRAS IN FORT PORTAL CITY

- Instant generation of reports. e.g. daily, weekly ,monthly and annual performance reports.
- The use of the system in revenue collection has led to increment in revenue realized. Before the use of the system as a municipality total revenue collected was 1.1 billon and after the deploying the system collections increase to 2.4 billion 2023 2024.
- Increased department efficiency and effectiveness.

CHALLENGES

- Knowledge gap by the users.
- System has 2 up downloaded property registers.
- Network breakdowns.
- System operate on only online mode.