FORT PORTAL CITY PROPERTY TAX DATA ANALYSIS

Gaps Identified in the Dataset and Recommendations

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Focal Person)

1. Missing Unique Identifiers:

- Demographics & Age classification

2. Contact Information:

Proper communication, follow ups & feedback

- 1. The nin (National Identification Number) column has data for only 17% of entries (2201 out of 12831), which may hinder linking property data to individual owners. 83% (10630 out of 12831) of the entries are missing.
- 2. Email is populated for only about 31% of entries (3926), with the 69% (8905) missing or marked as "(blank)".
- mobile_number is missing for a small percentage (122), which could affect communication with property owners. Validation is needed for the cell numbers. 12709 entries are populated but some values are contentious,
- owner_address is largely empty (420 entries filled, ~3%). 12411 entries are filled but team noted some duplication in the entries

3. Property Details:

- Property valuation & classification

4. Geospatial Data:

- Building location mapping

- **3. building name** and **building number** are virtually empty, with only 1 and 420 entries, respectively.
- ownership_type, assessed_value, and property_address are missing in most cases, which may be crucial for property valuation and classification.
- **4. Latitude** and **Longtude** fields have around **18%** missing data, which could affect location-based analysis. Duplicates were noted.
- Plot number is only partially populated (7335 entries), leading to incomplete address information. Validation needed

5. Tax Assessment:

4. Administrative and Location Data:

- Area based analysis

- **5.** Financial fields like **gross value**, **ratable value**, and **annual rate** have minor gaps but are mostly populated.
 - Payment status is filled, indicating payment information completeness.

- 6. The parish and village fields are partially92% and 74% populated, with gaps of 8% and 16%, respectively.
 - This affect area-based tax analysis.

7. Audit and Update Information:

7. Updated by is filled for only 189 entries, suggesting limited tracking of recent updates. 12642 entries missing

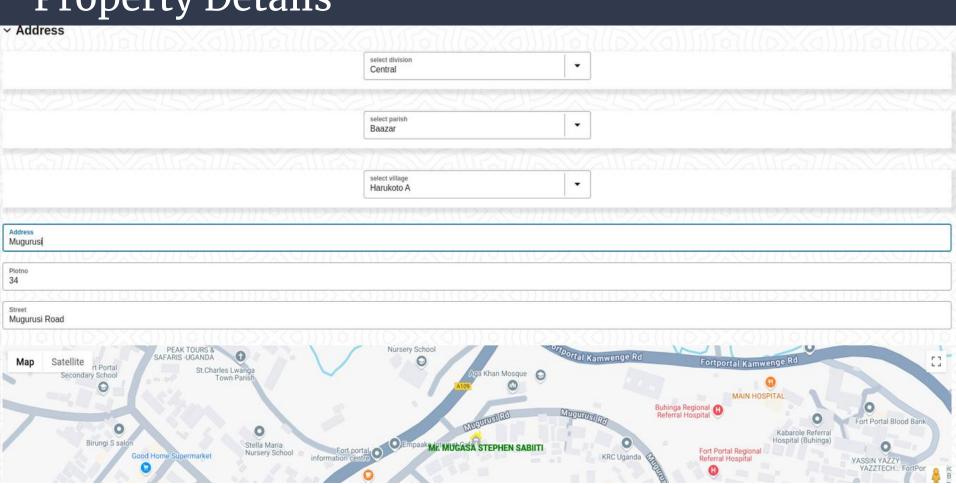
Others gaps identified in the dataset:

- 1. Duplicated data entries, eg Ownership
- 2. **Missing Values**, eg Emails, Phone numbers.
- 3. **Inconsistent Data Formats**: Inconsistency in how data is formatted, such as date formats.
- 4. **Human Errors**, eg typing errors, spelling mistakes, or errors in the data (e.g "50" instead of "50").
 - 5. Abnormalities, too low and too high figures.
 - 6. **Unstandardized Data,** Some data entries do not follow correct rules or constraints (e.g., phone numbers with proper format, emails with valid syntax).

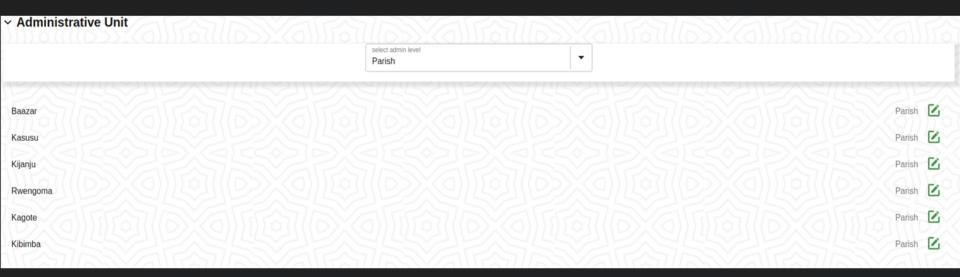
Recommendations:

- 1. Revaluation,
- Setting data quality assurance team with clear terms of reference
- 3. Setting data validation rules
- 4. Standardizing the data collection tools
- Adoption to the mobile data cleansing app developed by fueless
- 6. Carrying out data audits

Property Details

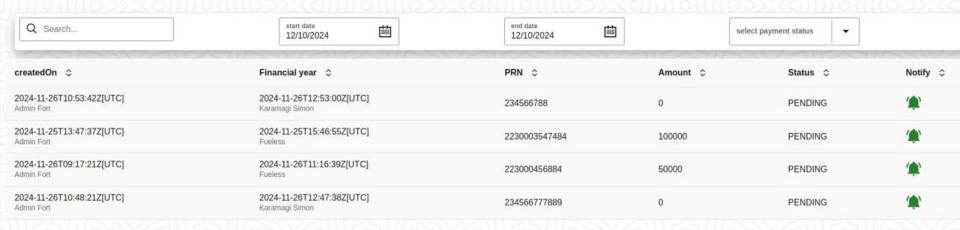


Administrative Unit



Property Assessment

- > Administrative Unit
- > Tax Payer
- Assessement

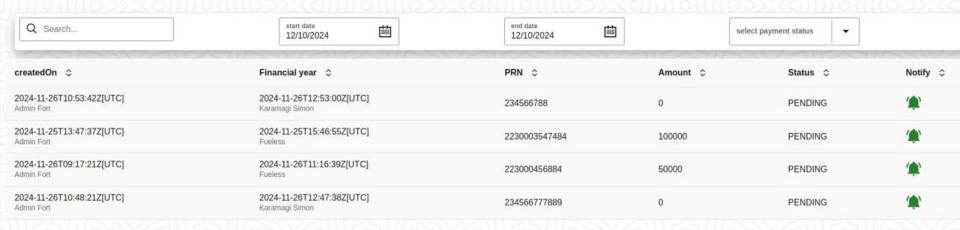


> Property Register



Property Assessment

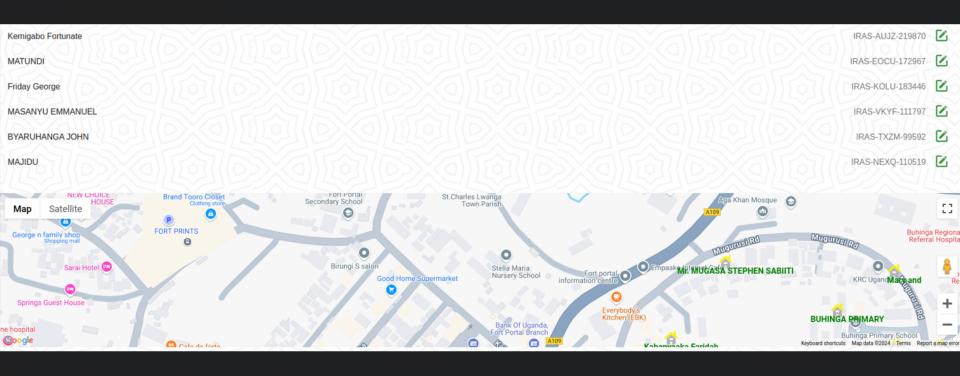
- > Administrative Unit
- > Tax Payer
- Assessement



> Property Register



Property Geolocation



Benefits

- Assuming full capabilities of Data Cleansing to ~ 99.9%.
- System will generate a cleaner dataset than current state of the art.
- Sunbird AI can utilize Geo Spatial
 Analysis endeavours to validate the property entries in the dataset visa a vie the satellite images to quantify the cleansing process efficiency.
- Any other analysis and policy formulation shall be based on clean data.

City ITO Commendation: If Consortium finds solution worthy of the Revenue Enhancement cause, vendor should be given PoC for 2 zones / parishes to demonstrate capacity to cleanse the current property tax dataset or register.

Relevance: What will be the relevance if IRAS can also do data cleansing capabilities – **Question to the revenue Officer**

Sureties on the Technology: Vendor should be willing to maintain the technology supporting the city regardless of the status of their overall contract until the city writes in the contrary.

Next Actions:

- Move to city management on possibility of fresh evaluation as per policy.
- Move to drop IRAS system mixed rate and maintain one rate that's the current rate.